Voice Solutions for the Energy Sector

Industry Leading Call Accounting and Recording Solutions Perfect for Large Corporations and Small Companies Within the Energy Sector

The oil, gas, and energy industries have unique requirements from their communication infrastructure. Telecommunication systems are mission-critical to companies as they strive to deliver efficient, safe, and profitable operations across widely dispersed locations.

CTI Group's solutions are well placed to deliver true business benefits to organizations which need to have close monitoring of their telecoms usage. Key business drivers for deploying CTI Group's call management and recording solutions within your communications systems include:

- Accurately measuring and billing 3rd party on-site suppliers' telephony usage
- Monitoring all offshore, onshore, mobile and fixed telephony
- Recording all communications including telephony and internet messaging
- Protecting against dial-through fraud using proactive alerts features
- Notification of remote gateway failure
- Permanent record of calls to emergency services and support desks, and instant alerts to such occurrences
- Ensuring clear conveying of crucial messages, instructions, and information
- On demand call recording
- Asset monitoring of telecoms endpoints